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A philosophy of inclusive technology for people with special needs, and its application in a course using mobile computing devices for undergraduates at the London School of Economics

Conference paper

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A PHILOSOPHY OF INCLUSIVE TECHNOLOGY FOR PEOPLE WITH SPECIAL NEEDS, AND ITS APPLICATION IN A COURSE USING MOBILE COMPUTING DEVICES FOR UNDERGRADUATES AT THE LONDON SCHOOL OF ECONOMICS AND CANTERBURY CHRIST CHURCH UNIVERSITY, UK


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Introduction

• This presentation has three aims:
  1. stimulate discussion on the need for and direction of technology to make it more inclusive
  2. provide an introduction to the role of mobile devices in the education of people with impairments and learning difficulties
  3. develop a philosophical understanding of the interplay between impairment, learning difficulties and technology
The Initial Problem

- Traditional assistive technologies are social barriers to educational inclusion
  - Computing and Information Systems (CIS) is guided by able bodied people
  - devices designed on guess work and not on experience
  - CIS can stereotype special needs

- Traditional assistive hardware is:
  - expensive, immobile, awkward and restricts movement
  - ugly and diminishes the confidence of students with special needs

- Lack of Discussion in higher education in particular
Traditional Assistive Technology

ASSISTIVE TECHNOLOGY
The Proposed Solution

• Develop inclusivity in mainstream technologies
• This concept has developed further with mobile devices
  – Tablets and smart phones designed with inclusive features and apps
  – Many mobile devices can adapt mainstream functionality to inclusion
    • E.g. MP3 functionality for blind and dyslexic students
• Microsoft founder, Bill Gates, states:
  “Our vision is to create innovative technology that is accessible to everyone and that adapts to each person's needs.”
Mobile Inclusivity

Blindness

Deafness

ASL app. Apple.com ©
Remodeling assistive technology to inclusive technology

SAMR MODEL OF EDUCATIONAL TECHNOLOGY
<table>
<thead>
<tr>
<th>Transformation</th>
<th>Redefinition</th>
<th>Customised technology that allows teachers and students mobility, writing facilities, reading facilities, hearing facilities</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Technology allowing for the transition of training in new tasks through AT/IT</td>
<td><strong>Traditional assistive technology</strong></td>
</tr>
<tr>
<td>Modification</td>
<td>Technology allows for significant redesign of tasks</td>
<td>Technology used in conjunction with normal learning technologies</td>
</tr>
<tr>
<td>Augmentation</td>
<td>Technology substitutes as a direct tool, with functional improvements</td>
<td>Accessible settings, such as enhanced zoom functions, voice recognition, differing gestures and alternative input and output peripherals</td>
</tr>
<tr>
<td>Substitution</td>
<td>Technology acts as a direct tool substitute, with no functional change</td>
<td>Tablet computers, smart phones, mp3 players and multimedia devices with differing inputs and outputs</td>
</tr>
</tbody>
</table>

**Inclusive technology**
Traditional Model of Assistive and Inclusive Technology

- Redefinition
- Modification
- Augmentation
- Substitution
The Ideal Future

- Substitution
- Augmentation
- Modification
- Redefinition
STUDY SKILLS COURSE
Course Structure (CUPED)

- **Categorise** technologies (staff and students)
- **Use** of technologies (staff and students)
- **Philosophise** technologies (staff only)
- **Evaluate** current use of technologies (staff and students)
- **Discuss** sources of information (staff and students)
## Initial Scheme of Work

<table>
<thead>
<tr>
<th>Lecture</th>
<th>Content</th>
<th>Adjustments</th>
</tr>
</thead>
</table>
| 1 Basic skills | • Introduction to the course and study skills  
• Discussion of study skills  
• Introduction to the guidelines  
• Sources of information | Accessible rooms, materials made into accessible PDFs, appropriate lighting, rooms with appropriate noise reduction |
| 2 Lecture skills | • Application of study skills  
• Demonstration of tools and functions  
• Formulating an action plan |                                                                         |
| 3 Support  | • Practising study skills  
• Devising an individual plan |                                                                         |
| 4 Evaluation | • Evaluation and feedback session  
• Re-practicing of any skills |                                                                         |
Other Aspects of Teaching Considered

• **Learning Outcomes (RAD):**
  – **Reflect** on good practice
  – **Analyse** technologies using critical faculty
  – **Demonstrate** use of inclusive technologies

• Learning resources – BYOD

• Ethics - guidelines enshrining rights and responsibilities

• Assessment – formative assessment, with no grade
ACKNOWLEDGEMENTS AND REFERENCES

Funding sources, and contact information
• Thanks for listening
• Funded by a Learning Technology Innovation Grant, Centre for Learning Technology, London School of Economics, with match funding from Canterbury Christ Church University
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References


