



School for Social Care Research

What research impact is, why it is important and challenges to achieving it: a view from the NIHR School for Social Care

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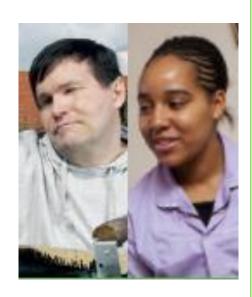
www.sscr.nihr.ac.uk



What is adult social care? (1)

Diverse Settings, e.g.
Communities,
Community settings,
People's homes,
Institutional care settings.

Diverse client groups, e.g.
Older people
People with physical
disabilities, mental health
problems, learning
disabilities, end of life care,
Equalities agenda e.g.
ethnic minorities,
sexualities



Workforce

- 1.8m people employed
- Over 20,000 Social workers
- Nurses and Occupational Therapists
- Large non-professionalised workforce
- Commissioners & managers
- Employers statutory, third& private sector
- Skills for Care works with more than 24,000 privately run social care services, as well as services run by the 152 local authorities
- New workers emerging –Personal Assistants

What is adult social care? (2)

There are:

- around 380,000 people in residential care, 65% of whom are state-supported
- around 1.1 million people receiving care at home, 80 % of whom are state supported
- 76 per cent of older people will need care and support at some point in later life
- around 5 million people caring for a friend or family member

And it is a rapidly changing environment:

- Ageing population;
- Complex and chronic needs;
- More people living longer with needs;
- Budgetary challenges;
- Changing expectations;
- Changing organisational context;
- Evolving policy context mixed economy of provision, personalisation . . .
- Self-funders Etc.



Established by NIHR, May 2009



School for Social Care Research

Mission: to develop the evidence base for adult social care practice in England by commissioning and conducting world-class research

- LSE, KCL, Universities of Kent, Manchester, York (6 academic units)
- £15 million funding over 5 years
- Both 'internal' and 'external' commissioned research

Goals:

- Conduct and commission high-quality research
- To be a focus for social care research within NIHR
- Develop methods in social care research
- Consult widely on research priorities
- Help to build social care research capacity & awareness
- Support knowledge transfer and impact

Structure of SSCR



School for Social Care Research

Director:

Martin Knapp m.knapp@lse.ac.uk

Associate directors:

David Challis (Manchester)

Caroline Glendinning (York)

Jill Manthorpe (KCL)

Glynis Murphy (Kent)

Ann Netten (Kent)

Research Programme Manager:

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Finances and Communications

Manager:

Angela Mehta a.mehta3@lse.ac.uk

User, Carer, Practitioner Reference Group

Advisory Board chaired by Department of Health Director General

7 SSCR Senior Fellows

 Academic leaders in the field to provide additional advice to SSCR

And c142 Fellows

 Working on SSCR commissioned projects, promoting the School and building capacity

SSCR – Activities



School for Social Care Research

- 55 intra- and extra-mural research projects commissioned
- Active programme of internal and external workshops impact, safeguarding, carers, research ethics, ethnicity
- Active management of projects and programme linkage e.g. Executive Mentors
- Developing our impact work including multi-media, internet and social networks, meetings and presentations, publicity material, partnerships

Examples of Methods & Scoping Reviews

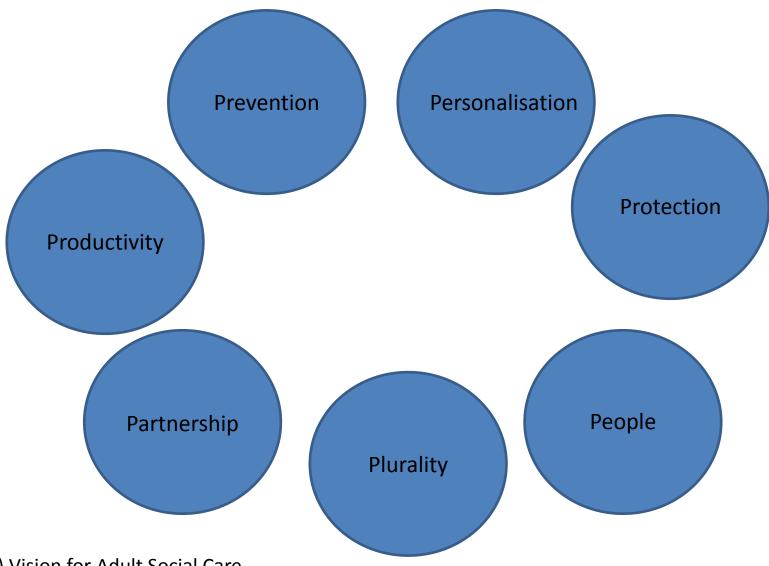


School for Social Care Research

- Qualitative methods overview
- Research in care homes
- Observational methods (focus on LD)
- LGBT sexualities in social care research
- Outcome measurement overview
- Research governance and ethics
- Modelling
- Systematic reviews
- Large-scale datasets
- Research with BME populations
- End-of-life care & research methods
- Research & visual impairment
- Research & hearing impairment

- Prevention and Social Care for Adults with Learning Disabilities
- The third sector and social care
- Employment supports
- Value of community capacity building
- User-controlled research

One framework for us is the 7 P's of social care



DH (2010) Vision for Adult Social Care

What research impact is

a **research impact** - a recorded or otherwise auditable occasion of influence from academic research on another actor or organization

(LSE Public Policy Group, Maximising the impacts of your research: a handbook for social scientists, p. 11)

Research Councils UK *Impact* – a demonstrable contribution

What research impact is

RCUK

Academic impact Economic & societal impacts

ESRC

Conceptual impact Instrumental impact Capacity building impact

Nutley, S., Walter, I., Davis, H. (2007) *Using Evidence. How Research can Inform Public Services*. Bristol: Policy Press

Payback model – Hanney et al.

- a) Knowledge production
- b) Research targeting, capacity building and absorption
- c) Informing policy and product development
- d) Health benefits
- e) Broader economic benefits.

Hanney et al. (2004) Proposed methods for reviewing the outcomes of health research: the impact of funding by the UK's 'Arthritis Research Campaign'. Health Research Policy and Systems, 2:4

What research impact is









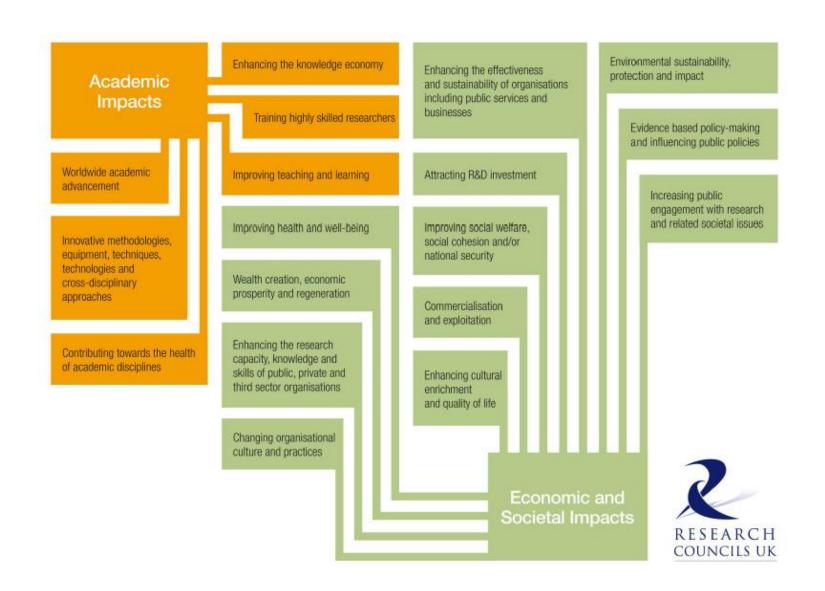








RCUK pathways to impact



Why research impact is important. . . .

Why are people concerned with impact?

- Curiosity
- Accountability, especially for £
- Political pressures
- Attract support to further develop an area
- Values influencing improvements
- Inform future work
- Career and institutional development e.g. the Research Excellence Framework

Challenges to achieving research impact. . . .

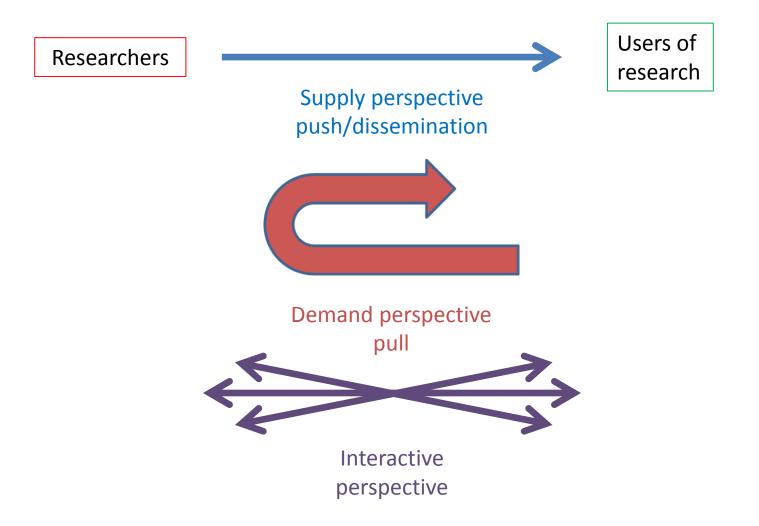
Some general ones:

- Complex processes e.g. knowledge translation and transfer
- Timescales to develop the evidence then to transfer to impact
- Funding and impact work
- Attribution

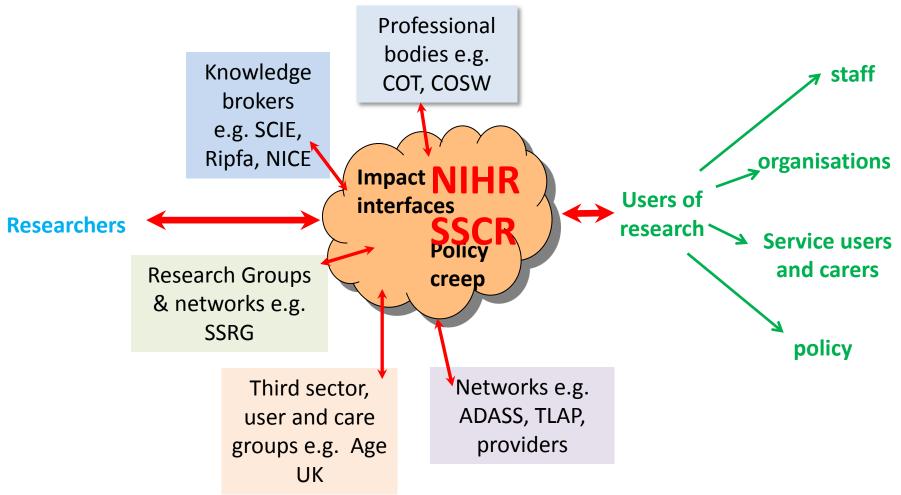
In social care:

- Different cultures expectations, skills, experience and understandings
- Access to evidence
- Time and resources
- Different priorities
- Political priorities, including locally
- Diversity of the sector
- Targeting at different audiences

Dissemination to Impact



Impact and SSCR



Individuals matter in achieving impact

'when translation occurs, in both non-commercial and commercial settings, it is largely due to the conviction, effort and personal networks of the PI. Our cross-case comparisons lead us to the conclusion that translation is not associated with the type of research, mode of funding or the bibliometric impact of the PI. Examining the case study narratives leads us to the conclusion that it is the PI that is the key factor in translation.' (p. 64)

But we are aiming to add value by helping them to be well connected and maximise the value of their time

'partnership between researchers, practitioners, policymakers and industrialists is often a precondition to successful translation' (p.66)

Wooding et al (2004) The returns from arthritis research. Volume 1: Approach, analysis and recommendations. RAND Europe.

Bibliography

Some further literature:

'Diffusion of Innovations in Service Organisations: Systematic Review and Recommendations', The Milbank Quarterly, Vol. 82, No. 4 Greenhalgh et al. (2004) How to Spread Good Ideas A systematic review of the literature on diffusion, dissemination and sustainability of innovations in health service delivery and organisation. London: SDO research programme Health Economics Research Group, Office of Health Economics, RAND Europe (2008) Medical Research: What's it worth? Estimating the economic benefits from medical research in the UK. London: UK Evaluation Forum Mulgan, G.J. and Albury, D. (2003) 'Innovation in the public sector', Cabinet Office, London Nutley, S., Walter, I., Davis, H. (2007) Using Evidence. How Research can Inform Public Services. Bristol: Policy Press Rogers, E. (2003) 'Diffusions of Innovations', Free Press, New York Weiss, Carol H. 'Knowledge Creep and Decision Accretion' Knowledge: Creation, Diffusion, Utilization 1, no. 3 (1980): 381-404

Greenhalgh, T., Robert, G., MacFarlane, F., Bate, P. & Kyriakidou, O. (2004)