

Table 2 - Standardized factor loadings and thresholds of item endorsement levels from the fitted 2017 NHS-CMH confirmatory factor analysis (n = 5,671)

Factor	Item	Factor loading	Threshold <sup>a</sup>					
			1	2	3	4	5	6
Relationship with staff	Q3	0.809	-0.758	0.065				
	Q4	0.885	-1.506	-0.541				
	Q5	0.860	-1.223	-0.339				
	Q6	0.860	-1.138	-0.166				
	Q37	0.734	-0.864	-0.172				
	Q39	0.891	-0.959	0.082				
	Q40	0.886	-1.186	-0.131				
	Q41	0.829	-1.472	-0.650				
Organizing care	Q7+Q9+Q10	0.695	-0.720	-0.291	-0.073			
	Q11+Q12+Q13	0.882	-0.739	-0.582	-0.390	-0.051	0.229	0.515
	Q14+Q15+Q16	0.839	-0.642	-0.478	-0.317	0.074	0.347	
	Q17+Q18+Q19+Q20	0.729	-1.137	-0.655	-0.225	0.039	0.528	0.712
	Q21+Q22+Q23	0.355	-0.578	0.864	1.242			
	Q24+Q28+Q29	0.665	-0.751					
Medication and Treatments	Q24+Q25	0.788	-1.247	-0.067				
	Q24+Q26+Q27	0.757	-1.092	-0.108				
	Q30+Q31+Q32	0.836	-1.861	-1.143	-0.434	0.047		
Support and wellbeing	Q33	0.924	-0.388	0.335				
	Q34	0.833	-0.154	0.454				
	Q35	0.884	-0.232	0.578				
	Q36	0.790	-0.213	0.508				
	Q38	0.810	-0.052	0.686				

Factor Correlation

	Organizing care	Medication and Treatments	Support and Wellbeing
Relationship with staff	0.842	0.824	0.780
Organizing care		0.792	0.816
Medication and Treatments			0.695
Support and wellbeing			

Factor Reliability	$\omega$	ECV
Relationship with staff	0.952	40.1%
Organizing care	0.855	21.4%
Medication and Treatments	0.837	13.3%
Support and wellbeing	0.928	25.3%

Note: <sup>a</sup>, Threshold are amount of standardized factor score that is necessary for a subject to have 50% probability to endorse from a previous response category to the next; The threshold numbers 1 to 6 indicate how many category changes are possible in a given item or parcelled item.  $\omega$ , reliability coefficient omega; ECV, explained common variance; NHS-CMH, National Health Service Community Mental Health Service User Questionnaire